

Revised Information Architecture and Analysis

University of Baltimore Law School Website

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University of Baltimore
IDIA 630
Information Architecture
Spring 2010

1. EXECUTIVE SUMMARY	2
2. APPROACH	3
2.1. OBJECTIVES.....	3
2.2. BACKGROUND	3
2.3. METHOD	3
2.4. ANALYSIS.....	5
2.5. TOOLS.....	6
3. CARD SORT.....	7
3.1. METHODOLOGY.....	7
3.2. PARTICIPANTS	7
3.3. RESULTS	7
3.4. ANALYSIS.....	8
4. FINDINGS AND RECOMMENDATIONS	8
4.1. REVISED CONTENT MODEL	8
4.2. ORGANIZATION NAVIGATION	8
4.3. SEARCH AND CATEGORIZATION.....	13
4.4. OTHER RECOMMENDATIONS.....	15
5. CONCLUSION.....	15
6. REFERENCES.....	15
APPENDIX A: VISUAL INFORMATION ARCHITECTURE	1
APPENDIX B: OUTLINE INFORMATION ARCHITECTURE	1
APPENDIX C: SITE MAP.....	5
APPENDIX D: CARD SORT RESULTS	6

1. Executive Summary

This study examines the Information Architecture (IA) of the University of Baltimore Law School website. The objective of this study is to critically examine the content organization of the website and provide summary recommendations toward making it easier for visitors to orient themselves, navigate the site, and find what they are looking for. To that aim, we present a content organization derived through IA best practice and user validation. Wireframes accompany specific observations and recommendations.

A summary of major recommendations follows:

1.1.1.1 Observations	1.1.1.2 Recommendations
1. Navigation – The breadcrumb navigation is very helpful for user orientation. However, path is not reflected uniformly via cues across the three menu bars on the page. That is, in some cases a menu item triggers expansion of the right page menu and in other cases not. And with so many menus it is difficult to remember where to find previously found information.	Merge categories where possible. Limit menus to two, promoting pages that users search with high frequency to the top right menu. Integrate role-based categories with functional categories in the main menu. Use drop-down menus to increase the amount of usable space on the page.
2. Navigation – Research shows that users prefer navigation that is left justified, left aligned menus, as opposed to right aligned (Kalbach and Bosenick, 2003; Nielsen 2008).	Move sidebar navigation elements to the left side of the page.
3. Navigation – The third level navigation is difficult to navigate because of the large number of items.	Place second level navigation in a drop down menu underneath first level navigation. Place third level navigation items in a left navigation panel. Additionally, omit redundant and unnecessary items.
4. Organization – Too many pages act as menus and users must click through several to get to content. For example, the academic enrollment page requires you to click a link to a registration page containing the same sub-menu that was on the enrollment page but no additional content.	Reduce the number of pages functioning strictly as menu pages by adding a rollover effect to the top navigation bar to make sub-categories findable without clicking through to a secondary menu page. Clicking on a second level menu category in the left navigation panel exposes third level categories.
5. Orientation – Page URLs with the form as template.cfm?page=762 do not support the user's ability to know where they are in the site.	If possible, enable URL re-writing so that URLs indicate content location in site structure.
6. Labels and content categorization – Page types and categories may be used to help recommend related content to users.	Categorize and label pages by type (e.g., form, event, news), media, and topic. Annotated content can be used to enrich pages. For example, if someone is looking for a student form but searches on and finds faculty forms, it would be useful to provide links from faculty forms to other types of forms. Similarly, someone interested in registering for classes may be also interested in related content such as course schedules.
7. Search – Custom Google search results are difficult to read and interpret. Page title information is useful, though, no matter where pages exist in content hierarchy, titles are generally prefixed with "University of Baltimore Law School >> page title".	Labeled content categories (as above) can be used to annotate pages and provide additional context. Standardize layout and template of search results to the rest of the site.

2. Approach

2.1. Objectives

The purpose of this study is to:

- Propose an information architecture that better supports user orientation, navigation, and route-finding;
- Make concrete recommendations to that end.

2.2. Background

This section includes general information about the University of Baltimore Law School website and users.

The University of Baltimore website is a medium-sized site that serves content to a variety of user roles; visitors, faculty and staff, current and prospective students, and alumni. The site provides comprehensive information about the University Law School including facilities, programs, staff, etc. A fair amount of content is frequently edited and new content geared toward current faculty and students including upcoming events, seminars, and class information.

The site administrators post monthly Google reports for general statistics, top-level navigation areas, and specially requested pages (<http://law.ubalt.edu/template.cfm?page=1138>). Reports go back as far as the launch of the original CMS site in 2007. In Feb of 2010, the site received more than 50,000 visits, 42% of which is direct traffic (not linked from another site or going through a search engine) with an average of 3.1 pages viewed per visit and nearly 3 minutes on site. This is comparable to the February of the previous year.

Aside from the main page, in February 2010, the largest percentage of page visits were to Academic Programs, Admissions, and Library. Top pages vary slightly month-to-month. On other months, class schedules or other pages may exceed Library visits. What has remained quite steady is that approximately 70% of visitors are returning visitors. Coupled with information about page views, it appears that the bulk of users are those affiliated directly with the University.

As the amount of content on the site has grown, so has the need to manage structure. Though the three main menus on the site provide flexible contextual organization in terms of user roles, functional categories, and super-level navigation (e.g., high frequency pages, external MyUB, sitemap), it may be time to step back to reconsider how content is organized and presented. Also, worth considering is the growing use of mobile devices. In Feb 2010, there were 679 mobile visits posted. Google has only recently started tracking this. This report does not address the needs of mobile users, but this is certainly worth further consideration.

2.3. Method

We used the existing University of Baltimore Law School sitemap for organizing content into an Excel-based content inventory. Twelve major content sections down three levels deep include:

Prospective Students/Admissions
Current Students
Admitted Students
Faculty and Staff
Alumni

About Law School
Academic Programs
Clinical Law Programs
Centers and Programs
Career Development
Library and Technology
News and Events

Columns were labelled as such:

ID	Page Title	Page Type	Location	Content Chunks	Sub-categories	Orphaned Pages	Non HTML	Comments
----	------------	-----------	----------	----------------	----------------	----------------	----------	----------

Each page was labelled by: a unique ID, the page title derived from the website page title, page type categorized by the IA team, location by URL, content chunks as a summary representation of content, sub-categories for pages with menu structure, orphaned pages for pages that do not have links or links leading to them, non-html pages for PDF or other non-html content, and comments.

After coming to consensus on a top-level IA, we each went off on our own to each work on levels two and three. We negotiated consensus on these levels and consolidated input into a single IA using a semantic concept mapping tool called Visual Understanding Environment ([VUE](#)) from Tufts University (Figure 1). Our concept map of the top three levels of hierarchical content initially included 271 individual elements. In the course of categorization, any duplicate (or near duplicate) content was deleted and new categories formed.

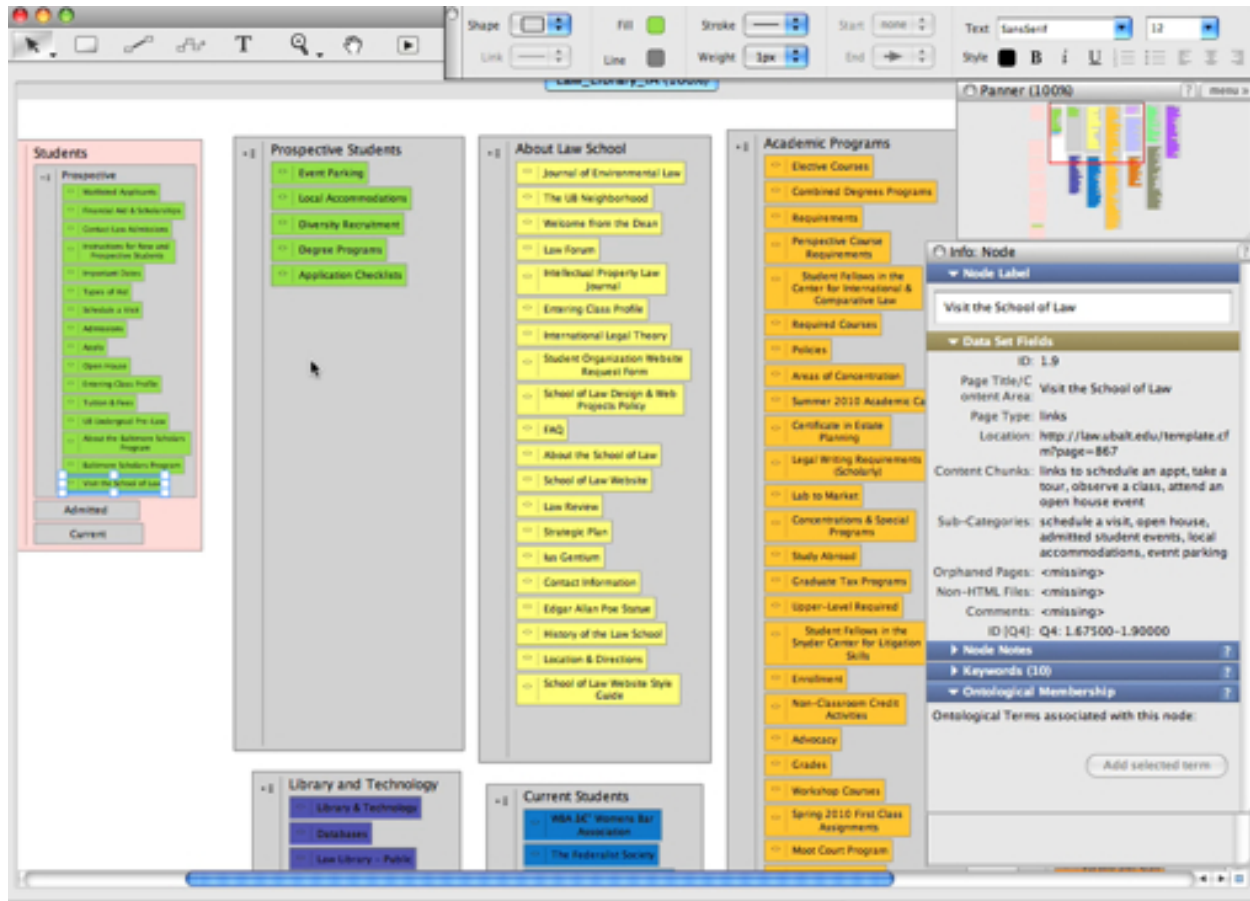


Figure 1: VUE concept map as a tentative IA

We then used an online card sort tool (described in section 2.5) in order to take into account key stakeholder mental models. The card sort caused us to refine our IA (presented in Appendices 1 and 2).

2.4. Analysis

From the original twelve categories derived from the University Law School website sitemap, we consolidated content into nine top-level categories. “Admitted students” and “current Students” were collapsed into a single category “students”. “Centers and Programs” and “Career Development” were collapsed under “Student Resources”. “Clinical Law Programs” were collapsed under “Academic Programs”. Nine top-level categories is a rather large grouping for a single navigation bar, but within acceptable limits (see Figure 4). We planned to use not only conceptual categories, but information from Google statistics to help us determine how menu navigation should be structured on the page.

Our IA team also annotated page category types include: *menu / main, links / links with descriptions, orientation, overview / description / info / summary, graduation, student organizations, specs, agenda / calendar, checklist, event, feed (rss), form, directory, profile, photos, contacts, news, mission, table, list, map / directions, faq, awards, brochure, tips, guide, press releases*. Though we were not always consistent in labelling, it became clear that page types also affect search and findability of content. For example, someone searching on “calendar” may find a variety of calendars on the site. Page types can be very helpful for providing user recommendations such as “related content” as well as faceted search.

User testing via the online card sort tool <http://websort.net> (Figure 2) helped us refine our initial content model by giving us feedback from users about how information should be organized. We created a top-level hierarchy and asked users to sort second tier content into top-level bins. Users were allowed to re-name or create new categories.

After revising our content model, we looked at Google statistics, the current UB Law School website, other exemplar Law School websites, and Google custom search documentation to consider user orientation, page structure, user navigation, and site search. We generated illustrative wireframes presented in section 4 below.

Further results and analysis relating to the user study will be discussed in section 3.4 below.

2.5. Tools

For the initial content inventory we used Google Spreadsheets so that we could easily share and update the content inventory among team members. For re-organization and categorization, we used the Tufts University Visual Understanding Environment (VUE). From imported data in VUE, keywords can be automatically assigned from categories and used to support map-based search and analysis. VUE supports the Dublin Core metadata scheme and rich ontology mapping. We did not make use of metadata and ontology-related features, but found that csv import and drag-and-drop, and hierarchical stacking greatly facilitated content re-organization. One weakness of VUE was the inability to export back out to outline view.

We used <http://websort.net> for our participant study.

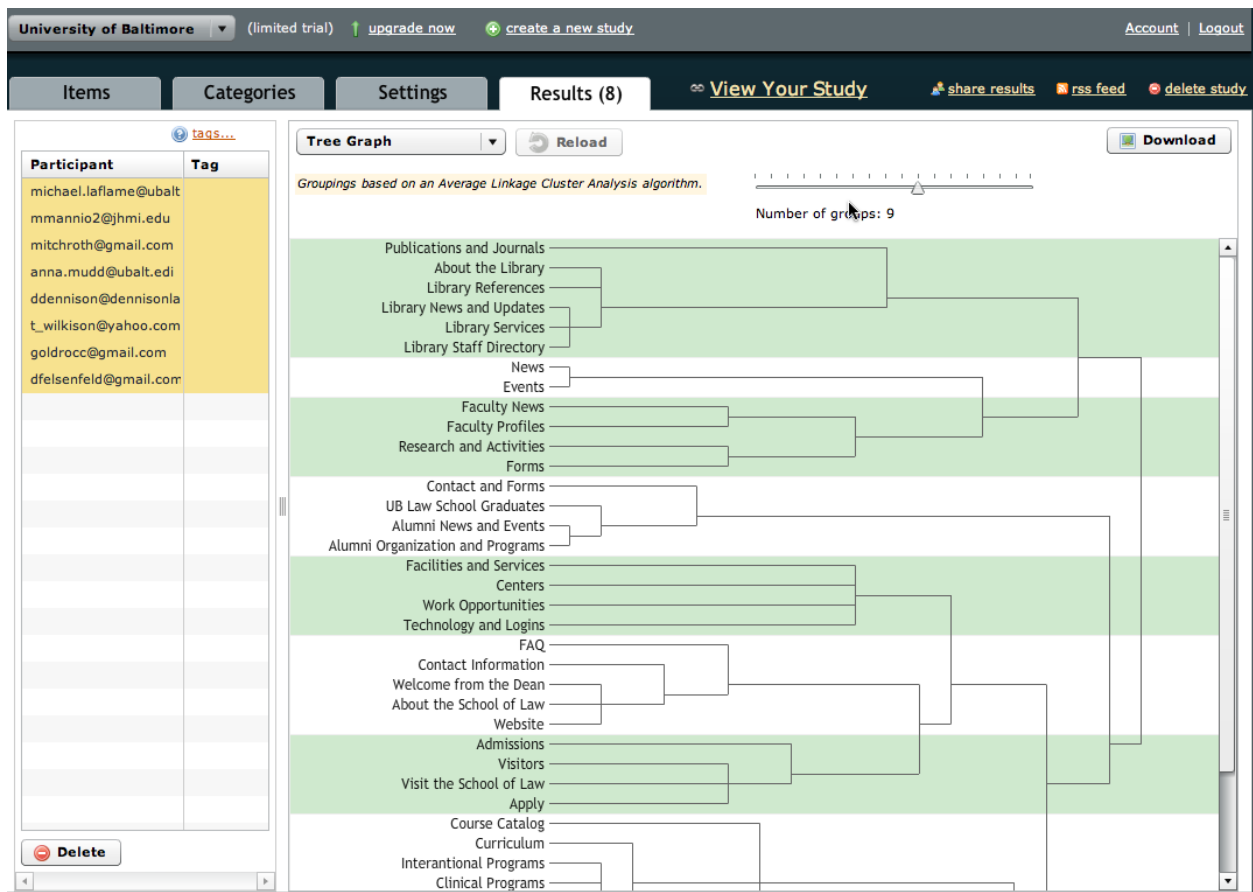


Figure 2: <http://websort.net> Results

Websort.net provides for a variety of analytic views. Figure 2 illustrates groupings when the threshold for cluster analysis was set to nine groups. Card sort results will be discussed further in 3.3 below.

3. Card Sort

3.1. Methodology

We recruited eight volunteers to participate in an online, mixed card sort at <http://websort.net>. Via websort.net, we presented participants with a pre-existing set of labeled categories, but also allowed them the ability to rename groups, delete them, and create new ones. We presented participants with top-level bins and a set of second-level categories/items to sort into these bins. Each participant worked on his or her own time following online instructions. The card sort took each no longer than 10 minutes and there were no reported problems or difficulties.

3.2. Participants

Ideally, our participants would have been a mix of University of Baltimore Law School faculty and staff, students (current, prospective), and alumni. We recruited seven law graduates and one prospective UB student. Three of seven graduates were recent UB graduates. Of the other four non-UB graduates, one participant was an assistant district attorney and one was in semi-retirement. The last two were recent non-UB.

3.3. Results

From card sort results (Figure 3; alternative view in Appendix D), we can see that some information categories share strong agreement and some do not (dark blue indicates strong agreement item by item).

	<div><div>This table shows the % of times each item was placed with every other item</div></div>	Publications and Journals	About the Library	Library Reference Services	Library News and Updates	Library Staff Directory	News Events	Faculty News	Faculty Profiles	Research and Activities	Forms	Contact and Forms	UB Law School Graduates	Alumni News and Events	Alumni Organization and Programs	Facilities and Services	Work Opportunities	Technology and Logins	FAQ	Contact Information	Welcome from the Dean	About the School of Law	Website	Admissions	Visitors	Visit the School of Law	Apply	Course Catalog	Curriculum	International Programs	Clinical Programs	Degree Programs	Certificate Programs	Joint Programs	Tuition and Aid	Current Students	Admitted Students		
1																																							
2	Publications and Journals	-	25	38	25	25			13	38	25	25				13	13	25	25	13				13					13	13							13	38	
3	About the Library	25	-	88	75	75			13	13						13	13	13	13	13	13	13	13														13		
4	Library References	38	88	-	88	88			13	13						13	13																				13		
5	Library News and Updates	25	75	88	-	100	100			13						13	13																				13		
6	Library Services	25	75	88	100	-	100			13						13	13																				13		
7	Library Staff Directory	25	75	88	100	100	-			13						13	13																				13		
8	News						-	100	38							13	13																				13		
9	Events						100	-	38	13						13	13																				13		
10	Faculty News						38	38	-	63	25	38				13	13																				13		
11	Faculty Profiles	13	13	13					63	38	50					13	13	25	13	13	13																13		
12	Research and Activities	38	13	13	13	13	13	25	38	-	63	25				25	13	25	13	13	13				13	13	13	13	13									13	
13	Forms	25							38	50	63	-	25			25	13	13	13	13	13				13	13	13	13	13									13	
14	Contact and Forms	25							25	25	-	75	63	63	25	25	25	25	13	13	13				13	13	13	13										13	
15	UB Law School Graduates											63	88	88	13	13	25	13	13	13																	13		
16	Alumni News and Events											63	88	-	100																						13		
17	Alumni Organization and Programs											63	88	100	-																						13		
18	Facilities and Services	13						13	13	25	25	13	13			-	38	38	38	25	38	13	13	13	38	25	13	13	13	13	13	13	13	13	13	13	13	13	
19	Centers	13							13	13	25	13				38	-	38	38	25	38	25	25	25	13	25	38	13	13	13	13	13	13	13	13	13	13	13	
20	Work Opportunities	25							25	13	25	25	13	13	13	38	38	-	13	13	13				13	13	13	13									25	38	
21	Technology and Logins	25	13	13	13	13	13		13	13	25	13				38	38	38	-	25	25	13	13	25	13	13											38	13	
22	FAQ	13	13						13	13	13					25	25	13	25	-	50	63	75	63	50	13	25	13									13		
23	Contact Information	13							13	13	13	13				38	38	13	25	50	63	75	75	13	38	25											13		
24	Welcome from the Dean	13										13	25		13	63	63	-	38	75	38	50	38	13													13		
25	About the School of Law	13										13	25		13	75	75	88	-	63	25	38	25														13		
26	Website	13										13	25		13	63	75	75	88	-	25	38	25														13		
27	Admissions	13						13	13	13				38	13	13	50	13	38	25	25	-	50	38	63												13	38	
28	Visitors											25	25		13	13	13	38	50	38	38	50	-	63	50												13	25	
29	Visit the School of Law											13				38	13	13	25	25	38	25	25	38	63	-	63										13	13	
30	Apply															13	13		13	13			63	50	63	-											13	25	
31	Course Catalog	13							13	13	13					13	13		25																		25	38	
32	Curriculum	13														13	13																				13		
33	International Programs								13							13																					13		
34	Clinical Programs								13							13																					13		
35	Degree Programs															13		13																			13		
36	Certificate Programs															13		13																			13		
37	Joint Programs						13	13	13	13						13	13		25	13	13	13	13	13	25	13	13	13	25	50	38	50	63	63	-			13	
38	Tuition and Aid															13	13	25	13	13	13			38	25	38	50	25									13		
39	Current Students	13								13						13		25	13	13	13			38	25	38	50	25									13		
40	Admitted Students	38	13	13				13	13	13	13					13		13	13																			38	63

Figure 3: Card Sort Results Item by Item

Second level categories that show strong correlation between participants include:

- News and Events
- Alumni

- Library
- About
- Academic Program

Second level categories with weaker correlation between participants include:

- Student Resources
- Students
- Prospective Students
- Faculty and Staff

Card sort results may be viewed at <http://websort.net/r/F396C3/2c9e0c58d34a/>.

3.4. Analysis

In general, participants had problem classifying items such as “technology and logins”, “tuition and aid”, and “publications and journals” which could easily fall under multiple categories. Of some concern was the lack of context available from websort.net such that users not familiar with the UB site had to make a guess at what was meant by category labels. Only one participant questioned any of the provided category labels by suggesting that some of the labels seemed redundant or overlapping and might be merged. We decided to retain all nine categories and deal with remaining content categorization issues by adopting a strategy that makes it easier for participants to find content and also remember where it is located.

4. Findings and Recommendations

4.1. Revised Content Model

Changes to the Law School website content model are seen at a glance in Appendix C. There are many so this section will not address them exhaustively. Of note is that there are fewer top-level categories and more sub-categories. “Students” contains “current students” with “admitted students” as sub-categories. “Academic programs” contains all programs and curriculum. A new category was devised for “student resources” that contains “centers”, “work opportunities”, and “technology and logins”. Relabeled was “research and activities” to “faculty research and activities” because of the challenge we saw with users in the card sort.

Another way to view categorical changes is by examining the VUE document (highlighted in Appendix A). New categories are indicated by color so that it’s easy to visually scan changes from the original IA.

4.2. Organization Navigation

Summarized in the table below are four observations and recommendations that are concerned with content organization and navigation.

2.1.1.1 Observations	2.1.1.2 Recommendations
<p>1. Navigation – The breadcrumb navigation is very helpful for user orientation. However, path is not reflected uniformly via cues across the three menu bars on the page. That is, in some cases a menu item triggers expansion of the right page menu and in other cases not. And with so many menus it is difficult to remember where to find previously found information.</p>	<p>Merge categories where possible. Limit menus to two, promoting pages that users search with high frequency to the top right menu. Integrate role-based categories with functional categories in the main menu. Use drop-down menus to increase the amount of usable space on the page. (Figures 4-5)</p>
<p>2. Navigation – Research shows that users prefer navigation that is left justified, left aligned menus, as opposed to right aligned (Kalbach and Bosenick, 2003; Nielsen 2008).</p>	<p>Move sidebar navigation elements to the left side of the page. (Figures 5-6)</p>
<p>3. Navigation – The third level navigation is difficult to navigate because of the large number of items.</p>	<p>Place second level navigation in a drop down menu underneath first level navigation. Place third level navigation items in a left navigation panel. Additionally, omit redundant and unnecessary items. (Figure 6)</p>
<p>4. Organization – Too many pages act as menus and users must click through several to get to content. For example, the academic enrollment page requires you to click a link to a registration page containing the same sub-menu that was on the enrollment page but no additional content.</p>	<p>Reduce the number of pages functioning strictly as menu pages by adding a rollover effect to the top navigation bar to make sub-categories findable without clicking through to a secondary menu page. Clicking on a second level menu category in the left navigation panel exposes third level categories.</p>
<p>5. URL – Page URLs with the form as template.cfm?page=762 do not support the user's ability to know where they are in the site.</p>	<p>If possible, enable URL re-writing so that URLs indicate content location in site structure.</p>



Search

- [Prospective Students](#) [UB Students](#) [Alumni](#) [Faculty & Staff](#) [About](#) [Academic Programs](#) [Library](#) [News & Events](#) [Student Resources](#)

- UB Law School Graduates
- Alumni News and Events
- Organizations and Programs
- Contact and Forms

Headlines

Truancy Court program expands into Montgomery County

The truancy court program created by UB Law's Center for Families, Children and the Courts has expanded into other jurisdictions, as reported by the Washington Post ("Montgomery County tests anti-truancy pilot program," March 25). The pilot truancy court program for Montgomery County launched earlier this spring in two middle schools in Silver Spring and Germantown. The program is expanding thanks to a federal grant secured by CFCC in 2009.

LSAC grant funds new pre-law program at UB Law

This summer, the University of Baltimore School of Law will host 20 undergraduate freshmen and sophomores who are interested in pursuing the law as a career for a six-week immersion program. The Charles Hamilton Houston Scholars Program, which is designed for minority students, is funded by a Law School Admissions Council grant - there is no charge for students who are accepted into the program to attend.

[UB Law hosts second Urban Child Symposium, April 1](#)

The Center for Families, Children and the Courts will present its second annual Urban Child Symposium on Thursday, April 1. This year's event, "Health and the Urban Child: Diagnosing Problems and Prescribing Solutions," will feature keynote addresses from U.S. Rep. Elijah Cummings and Dr. Joshua Sharfstein of the U.S. Food and Drug Administration.

[More Headlines](#)

School of Law Events

Mon, Mar 29
Office of the Public Defender's Investigative
Intern Program

Thu, Apr 1
2010 Urban Child Symposium

Mon, Apr 5
Maryland Bar Exam Presentation

Tue, Apr 6
Lunchtime Law: Pre-Paid Legal Service Plans

Tue, Apr 6
Middle East and Africa Symposium

[See Full Calendar](#)

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Figure 4: First and Second Level Menu Navigation via Cursor Rollover

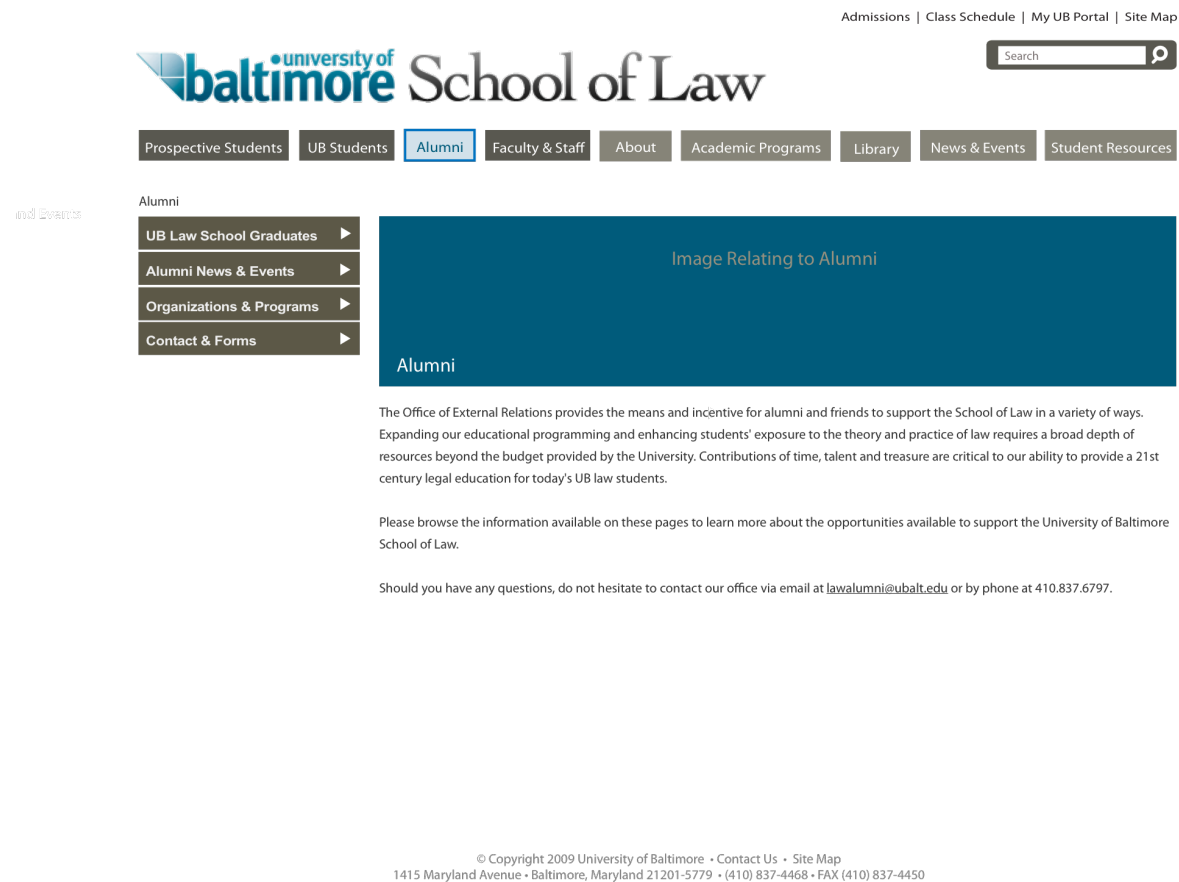


Figure 5: Clicking Exposes the Second Level Menu on the Left

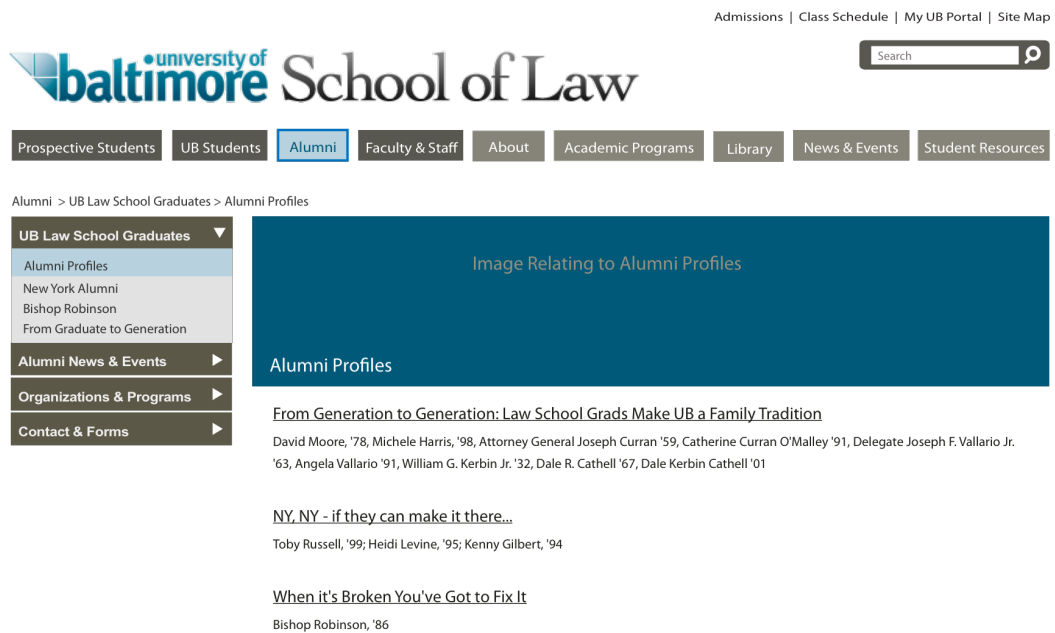


Figure 6: Clicking Expands the Third Level Menu

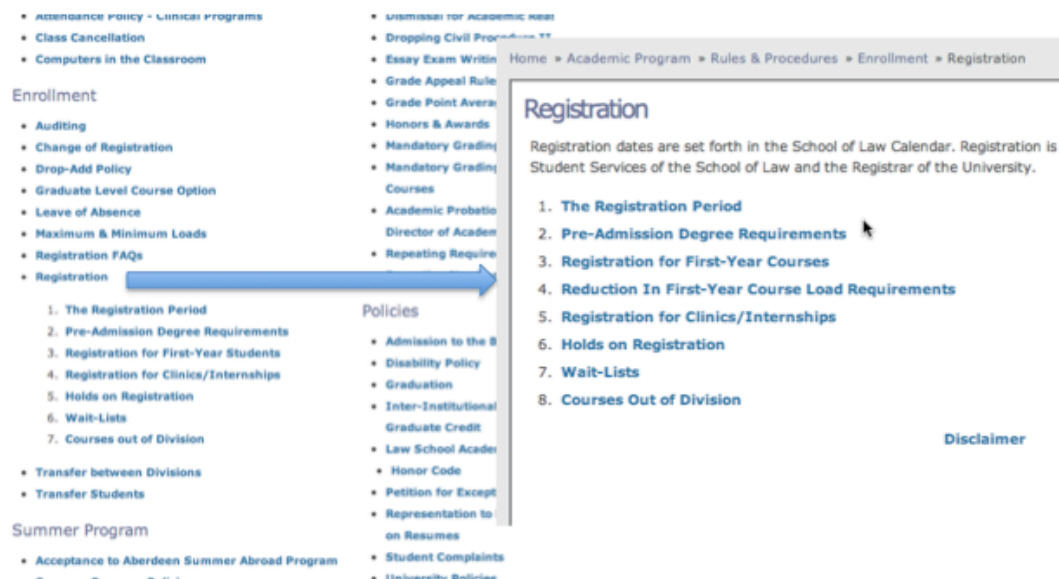


Figure 7: Menu Page Redundantly Leading to another Menu Page

Note in figures 4-6 above, that role-based categories are distinguished in the top-level navigation from more functional categories by deeper color saturation. Also, we've promoted high frequency pages "admissions" and "class schedule" to the small navigation bar at the top right.

4.3. Search and Categorization

The use of content labels may be used to aid users both in search as well as finding related content on the site.

2.1.1.3 Observations	2.1.1.4 Recommendations
6. Labels and content categorization – Page types and categories can be used to help recommend related content to users.	Categorize and label pages by type (e.g., form, event, news), media, and topic. Annotated content can be used to enrich pages. For example, if someone is looking for a student form but searches on and finds faculty forms, it would be useful to provide links from faculty forms to other types of forms (Figure 8). Similarly, someone interested in registering for classes may be also interested in related content such as course schedules.
7. Search – Custom Google search results are difficult to read and interpret. Page title information is useful, though, no matter where pages exist in content hierarchy, titles are generally prefixed with “University of Baltimore Law School >> page title”.	Labeled content categories (as above) can be used to annotate pages and provide additional context. Standardize layout and template of search results to the rest of the site. (Figure 8)

university of baltimore School of Law

student forms Search

University of Baltimore School of Law Web

Results 1 - 10 for student forms

Sort by relevancy | date

Refine results

All results

- Image
- PDF
- Word Document
- Webpage

Student

- Prospective Students
- Current Students
- Admitted Students

Alumni

Faculty & Staff

Department

- Admissions
- Career Service
- Housing
- Financial Aid
- Student Life

Also try: admissions form, housing form, tuition form

Job Vacancy Announcement Form

Tags: Forms, Prospective Students, Current Students, Admitted Students

Meta Description: Vivamus adipiscing libero id purus lobortis eu consectetur nisl pulvinar.

law.ubalt.edu/template.cfm?page=811

EXPLOR Supervisors Request for a Law Student

Tags: Forms, Faculty

Meta description: If you are interested in having a first-year student as a volunteer for the upcoming summer, please complete this form.

law.ubalt.edu/template.cfm?page=855

Career Services Forms & Documents

Tags: Career Services, Forms, Current Students

Meta description: Mauris auctor sapien ut metus varius vitae ultrices ligula rhoncus.

law.ubalt.edu/template.cfm?page=812

Job Vacancy Announcement Form

Tags: Forms, Prospective Students, Current Students, Admitted Students

Meta Description: Vivamus adipiscing libero id purus lobortis eu consectetur nisl pulvinar.

law.ubalt.edu/template.cfm?page=811

EXPLOR Supervisors Request for a Law Student

Tags: Forms, Faculty

Meta description: If you are interested in having a first-year student as a volunteer for the upcoming summer, please complete this form.

law.ubalt.edu/template.cfm?page=855

Career Services Forms & Documents

Tags: Career Services, Forms, Current Students

Meta description: Mauris auctor sapien ut metus varius vitae ultrices ligula rhoncus.

law.ubalt.edu/template.cfm?page=812

Job Vacancy Announcement Form

Tags: Forms, Prospective Students, Current Students, Admitted Students

Figure 8: Search Results Wireframe

Figure 8 is a revised search results page that illustrates recommendations 6 and 7 above.

4.4. Other Recommendations

Below are additional, minor recommendations.

8. Image Size – Most top-level menu pages contain a large, rotating image taking up a significant portion of the screen. These images do not appear to be related to the associated content topic.	Rather than using a large 570x380 image on all top-level pages, we recommend using an image that conforms to a more industry standard banner size. Additionally, we suggest that all images on a page relate to the content on that page.
9. Location and Directions – Though directions for the university law school are easy to find, it is not so easy to find a campus map that shows the relative location of facilities.	Include on the “maps and directions page” a link to a map orienting users to campus buildings and facilities.
10. Search – The standard template is not used for Google custom search results.	Ensure that all menu items and a link to the main University of Baltimore Law School are accessible from the custom search results page.

5. Conclusion

The purpose of this study is to:

- Propose an information architecture that better supports user orientation, navigation, and route-finding;
- Make concrete recommendations to that aim.

Our primary recommendations fall under two broad categories: 1) improving organization and navigation and 2) adding content labels that support both “related content” as well as search. Specific recommendations fall into the categories of improving navigation, organization, labeling / content categorization, and search.

6. References

- Kalbach, J. and Bosenick, T. (2003). Web Page Layout: A Comparison between Left and Right-Justified Navigation Menus. *Journal of Digital Information*, 4(1).
- Nielsen, J. (2008). *Alertbox: Right-Justified Navigation Menus Impede Scannability*. Retrieved from: <http://www.useit.com/alertbox/navigation-menu-alignment.html>

Appendix A: Visual Information Architecture

This rich content model may be explored by either viewing a PDF version online or the original VUE file downloadable from: http://student-iat.ubalt.edu/students/harper_I/#%5B%5BFinal%20Report%5D%5D

VUE is available for all platforms and may be downloaded from: <http://vue.tufts.edu>



Appendix B: Outline Information Architecture

- I. Prospective Students
 - a. Apply
 - i. Important Dates
 - ii. Application Checklist
 - iii. Instructions for New & Prospective Students
 - b. Visit the School of Law
 - i. Schedule A Visit
 - ii. Open House
 - c. Tuition & Aid
 - i. Tuition & Expenses
 - ii. Financial Aid & Scholarships
 - d. Admissions
 - i. Entering Class Profile
 - ii. Wait Listed Applicants
 - iii. Contact Law Admissions
 - iv. UB Undergrad Pre-Law
 - v. Baltimore Scholars Program
 - vi. Diversity Recruitment
- II. UB Students
 - a. Current Students
 - i. Commencement Information
 - ii. Student Life
 - iii. Organizations
 - iv. Writing Competitions
 - v. Conferences & Symposia
 - b. Admitted Students
 - i. Entering Class Profile
 - ii. Your Academic Program
 - iii. Housing Day
 - iv. Admitted Student Events
- III. Alumni
 - a. UB Law School Graduates
 - i. Alumni Profiles
 - ii. New York Alumni
 - iii. Bishop Robinson
 - iv. From Generation to Generation
 - b. Alumni News & Events
 - i. Regional Alumni Happy Hours

- ii. Homecoming 2006 Photo Gallery
 - iii. Homecoming & Reunion
 - c. Alumni Organizations & Programs
 - i. Law Alumni Society
 - ii. Members of the Executive Committee
 - iii. Class Agent Program
 - iv. Mentor Program
- IV. Faculty & Staff
 - a. Faculty News
 - i. Faculty
 - b. Faculty Profiles
 - i. Faculty Publications
 - c. Research & Activities
 - i. Faculty Research & Dev Committee
 - ii. Agenda
 - d. Forms
 - i. Faculty Activities Form
 - ii. Adjunct Faculty Profile Form
- V. About
 - a. Welcome from the Dean
 - b. About the School of Law
 - i. History of the Law School
 - ii. Strategic Plan
 - c. FAQ
 - d. Website
 - i. School of Law Website
 - ii. School of Law Website Style Guide
 - iii. School of Law Design & Web Projects Policy
 - e. Contact Information
- VI. Academic Programs
 - a. Course Catalog
 - b. Curriculum
 - c. Clinical Programs
 - d. Certificate Programs
 - e. Degree Programs
 - i. Juris Doctorate(J.D.)
 - ii. Law Masters (LLM in Taxation)
 - iii. Law Masters (LLM in Law of the U.S.)
 - f. International Programs

- g. Joint Programs
- VII. Library
 - a. About the Library
 - i. Library Hours
 - ii. Law Library – Public
 - iii. Library Policies
 - iv. Location & Directions
 - v. Library & Technology
 - vi. Library Information
 - b. References
 - i. Databases
 - ii. Virtual Reference Shelf
 - iii. Library User Guide
 - iv. Library Maps & Finding Aids
 - v. External Sites
 - c. News & Updates
 - d. Services
 - i. Computer Support
 - ii. Interlibrary Loan
 - iii. Services for Faculty
 - iv. Services for Students
 - e. Staff Directory
- VIII. News & Events
 - a. News
 - i. News History
 - ii. Submit News
 - b. Events
 - i. Past Events
 - ii. Upcoming Events
 - iii. Submit an Event
- IX. Student Resources
 - a. Facilities & Services
 - i. Campus Services
 - ii. Library Services
 - iii. Laptop Information (wifi)
 - b. Tuition & Aid
 - i. Tuition & Expenses
 - ii. Financial Aid & Scholarships
 - c. Student Activities & Research

- d. Law Centers
 - i. Center on Applied Feminism
 - ii. LL.M. (LOTUS) Program
 - iii. Center for International & Comparative Law
 - iv. Center for Families, Children & the Court
 - v. Snyder Center for Litigation Skills
 - vi. Centers & Programs
 - vii. News & Events
- e. Work Opportunities
 - i. News & Announcements
 - ii. Jobs
 - iii. Fellowships and Grants
 - iv. Volunteer & Paid Programs
- f. Technology & Logins
- g. Contacts & Forms
- h. Publications & Journal
 - i. Intellectual Property Law Journal
 - ii. Journal of Environmental Law
 - iii. Law Review
 - iv. Law Forum
 - v. International Legal Theory
 - vi. Ius Gentium
 - vii. Intellectual Property Law Journal
 - viii. The Journal of Environmental Law
 - ix. Law Review Home
 - x. Law Forum Home
 - xi. CFCC Publications

Appendix C: Site Map

This sitemap may be explored by visiting: http://student-iat.ubalt.edu/students/mudd_n/idia_IA/

UNIVERSITY OF BALTIMORE - LAW SCHOOL

Information Architecture Version 1.0



Appendix D: Card Sort Results

Card sort results available from: websort.net/r/F396C3/2c9e0c58d34a/

		?	About	Academic Programs	Alumni	Contact Information	Courses and Academic Programs	Faculty and Staff	Library	News and Events	Prospective	Student Organizations and Journals	Student Resources	Students	Visit	Website
1																
2	Publications and Journals								25			13	50	13		
3	About the Library		13						75				13			
4	Library References								88				13			
5	Library News and Updates								100							
6	Library Services								100							
7	Library Staff Directory								100							
8	News									100						
9	Events									100						
10	Faculty News							63		38						
11	Faculty Profiles			13				75					13			
12	Research and Activities							38	13	13			25	13		
13	Forms							63			13		25			
14	Contact and Forms				63								38			
15	U/B Law School Graduates				88								13			
16	Alumni News and Events				100											
17	Alumni Organization and Programs				100											
18	Facilities and Services		13			13		13			13		38	13		
19	Centers		25	13							13		38		13	
20	Work Opportunities				13								63	25		
21	Technology and Logins		13						13				38	25		13
22	FAQ		75								13		13			
23	Contact Information		75			13							13			
24	Welcome from the Dean		88								13					
25	About the School of Law		100													
26	Website		88													13
27	Admissions		25								63		13			
28	Visitors		38								50				13	
29	Visit the School of Law		25								63				13	
30	Apply										100					
31	Course Catalog			38			13						25	25		
32	Curriculum			63			13							25		
33	Interantional Programs			75			13							13		
34	Clinical Programs			88			13									
35	Degree Programs			75			13				13					
36	Certificate Programs			75			13				13					
37	Joint Progress	13	13	38			13			13	13		13	38		
38	Tuition and Aid										50		13	88		
39	Current Students												13			
40	Admitted Students												25	75		